

UDH: Online Services Getting Started Guide & User Manual

Citizen Services and Process Flow of Services

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1 UDH Application Overview

1.1 **Purpose**

The purpose of this User Manual is to educate the users about the UDH portal. This User Manual is a guide to the citizens about UDH portal, the services that the UDH portal provides and how the citizens can subscribe and avail those services through the portal. All the services that are provided to the citizens are explained and a walk through of these services are given. It is assumed that the User of the present system has Hands-On experience of Basic PC Usage and also has conceptual understanding about the working of this system.

This document helps the user to understand the structure of the UDH portal. The document covers all the modules of the portal and explains functionalities of each of them in detail. This document helps user with:

- Getting Started with the UDH Portal through SSO
- Subscribing the services provided by the UDH Portal
- Availing the services provided by the UDH Portal
- Different processes available in the module UDH Portal



2 Getting Started

This manual provides a general walkthrough of the application. The logical arrangement of the information shall enable the citizen to understand the sequence and flow of the system application.

2.1 Accessing the UDH Urban Services Application

For accessing UDH Services portal user first has to go to SSO (Rajasthan Single Sign On) portal and sign in with the correct credentials. To get SSO credentials user has to register himself/herself as a Citizen on SSO Portal by providing mobile number and Aadhar Number. Once the registration completed successfully, user will be provided User Id and Password to access the SSO portal. To login into SSO portal user has to enter his/her credentials through following screen.

The link to the SSO portal is: <u>https://sso.rajasthan.gov.in</u>

Rajasthan	
Rajasthan Single Sign On va.	Digital Identity (SSOID/ Username) Forgot Digital Identity (SSOID/ Username) Password Forgot Password
One Digital Identity for all Applications	9 3 6 6 5 1 Enter Capitcha 2 REGISTER LOGIN CANCEL
SKOCH AWARD (GOLD)	CLICK HERE FOR HELPDESK DETAILS
SMART GOVERNANCE AWARD 2017	1,78,75,81,8 <u>0</u>

Figure 2.1 Accessing the UDH website

After his credentials are verified, he is directed to the home page of the SSO Portal. The home page consists of various types of Applications shortcuts in the Active or Inactive state. The help desk is given for assisting user.

To reach the UDH portal, the user first has to select the Citizen Services form SSO, Citizens Apps (G2C) Services from the side panel and the respective applications portals that are available for citizens will be displayed.





Figure 2.2 Citizen SSO Application

The User can select Urban Services Icon, which will redirect him to the UDH Application portal.

Landard D	RAJASTHAN GOVERNMENT OF	SINGLE SIGN-ON RAJASTHAN	I (SSO) 9.6		0	UDH.TEST	
⊒	Applications	🕈 Bill Payments 🎤 I	Maintenance				
≗ + ▲		\circ	Contraction of the second	-	र्थ्य भामाशाह मामाशाह	BPAS	BRSY
₹		APPLICATION STATUS	ARMS LICENCE	ARTISAN REG.	BHAMASHAH	BPAS (UDH)	BRSY
Ш. С		thorities And UIT's Online			Contraction of the second seco		Ac
فر	DCEAPP	DIGITAL VISITOR REGISTER	DMRD	DRUG CONTROL	DRUG CONTROL ORGANIZATION(DCO)	EBAZAAR	E-DEVASTHAN
		Me-Library			\\$		0
	ELECTRICAL INSPECTORATE	E-LIBRARY	E-MITRA	E-MITRA REPORTS	EMPLOYMENT	FOREST & WILDLIFE	GEMS

Figure 2.3 Selecting the UDH Portal

2.2 Dashboard

Once user successfully logs-in UDH Services application, the user is directed to the dashboard of the UDH portal.



My Dashboard Citizen Services	Details of citizen will be displayed here
# Notifications	No Record Found
Refund Accounts	This is the citizen's dashboard. It
👗 User Manual	EContine EMD Payment Summary consists of all summaries of
H Back to SSO	No Record Found bookings and drafts
	i
	Community Center Booking Summary
	No Record Found
	Vew More
	III Name Transfer/Lease Application Summary
	No Record Found

Figure 2.4 UDH Dashboard

The dashboard provides complete overview about the services. It consists of summary of all the service applications that the user has subscribed. If the user has not subscribed any services the dashboard would be clear. On subscribing any service, the summary of the application would be added to the dashboard. As given in the above screen, the summary of Property ID Creation Application, EMD Payments Application, Community Center Booking Application, and Lease Applications are shown in dashboard as user has subscribed these services. All the Login User details such as Name, Phone No., Aadhar Number, Date of Birth and State are displayed on the top. On the left panel, User has options of-

- My Dashboard : Redirects the citizen to the dashboard of the UDH Application
- Citizen Services: Redirects the citizen to Citizen Services Page where User can subscribe for different services
- Notifications : Redirects the citizen to notifications page where all the tasks and status are shown
- Refund Accounts: Redirects the citizen to Refund Accounts page which contains lists of bank accounts of the login user that are used for getting refunds.
- User Manual : To download the User Manual for UDH Application Portal
- Back to SSO: Redirects the citizen back to the SSO Home page.
 On the top, user has his profile name, clicking on which will open choices to back to SSO which will lead him back to SSO Home Page and Log Out to log out of the application as well as SSO portal.

ے ٥	
	Back to SSO
	🕒 Log Out

Figure 2.5 Profile Options



3 Citizen Services

The citizen services are those services that are provided by the UDH application portal to the user/citizens. For availing these services, the citizen first has to subscribe these services and pay the subscription fees online if applicable. After the subscription the respective service gadget will be added to section under My Services. The subscription plans can be paid or free for the services. The validity signifies the time period for which the particular subscription of the service is valid, after which it has to be renewed.

To reach Citizen Services Module, User can use following navigation -

UDH Dashboard>> Citizen Services

Following services are available to the citizens. The citizens have to click on **Subscribe** to go to the subscription page.

S.No	Service Name	Plan	Fee (Rs.)	Validity	Action
1	Property ID Creation Here are the service names alon	σ	0.00	Lifetime	Subscribe
2	Name Transfer / Substitution / Mutation with service plan, fees and validity	Ŭ Į	Clic		Subscribe
3	Lease Exemption/Free Hold Certificate		Sub	scribe	Subscribe
4	Lease Collection Yearly	Free	0.00	Lifetime	Subscribe
5	Payment Gateway for E-Tendering (EMD)	Free	0.00	Lifetime	Subscribe
6	Community Hall Booking	Free	0.00	Lifetime	Subscribe
7	Payment Against Demand Note	Free	0.00	Lifetime	Subscribe

Figure 3.1 Citizen Services Home

- On clicking on Subscribe button of the respective service, the user will be leaded to page for subscribing the service. The form containing details of subscription is displayed which shows Service Name, Subscription Validity, Subscription Fee, Tax, Net Payable Amount and respective UIT/Development Authority.
- User has to select the particular UIT/Development Authority for which he wants to subscribe the service. The user can subscribe the same service for different authorities and for each subscription user has to pay subscription fee separately if applicable (The subscription fee can be free or paid to the citizen).
- User also has to select the checkbox for declaring the commitment for terms and conditions of UIT/DA.
- To proceed further user can click on Proceed to Subscribe or click on Back to Services to go back to the list of services. A pop up window appears which confirms user whether he/she surely want to subscribe that service. If the fees is to be paid, on clicking Proceed to Subscribe, user will be guided to payment gateway for online payment of the fees.



Service Name	:			
Subscription Validity	:	Lifetime	Select the UIT/DA	authority for
Subscription Fee (Rs.)	:	0.00	subscription	
GST on Fee (Rs.)	:	0.00		j
Net Payable Amount (Rs.)	:	0.00	1 and 1	Click here to subscribe
Select UIT/Development Authority	:	UIT, Abu	have	
(After successfull subscription you will be paying subscription fee (if applicable) sepa				t authority only. You will have to s the this service
(सफल सदस्यता के बाद आप इस सेवा का उपयोग वे अलग से सदस्यता चुल्क (यदि लागू हो) का भुगतान व			ास प्राधिकरण के लिए ही कर सकते हैं।	आपको प्रत्येक सेवा / विकास प्राधिकरण के लिए प सेवा की सदर

Figure 3.2 Subscribing Service

Do you really want to subscribe this service!	×
\searrow	Cancel

Figure 3.3 Subscribe Service Confirmation

On clicking OK, a message of confirmation that the subscription is successful is displayed. The user can find the respective subscribed service gadget under the panel of **My Subscriptions** in the Citizen Services Home Page. There are 2 options given to User, the **View** option and the **Proceed** option.



Figure 3.4 My Subscriptions: View Options

The view options allows the user to see the subscription history. The service subscription details such as the Subscription Name, Subscription Validity, Subscription fees, and the dates from which the service is effective and till which date. The validity signifies the time frame till which the subscription is valid after which it is to be renewed. The subscription fees is the amount of fees that is paid by citizen for subscribing these services. The UIT/Development Authority which subscribes the service is included in the details. All the services that citizen subscribes are added to this list of subscriptions which can be later viewed by the user.



service Subscription Details		1
1 :- Service Name	: Property ID Creation	- 1
Subscription Validity	: Lifetime	
Amount	: 0.00	
Effective From	: 09-Jan-2018	
Effective Till	: Lifetime free	
Subscribed UIT/Development Authority	: UIT, Bikaner	
		Close

Figure 3.5 Service Subscription Details

My Subscriptions					
Property ID Creat	tion		Fransfer / n / Mutation		Exemption/Free d Certificate
View	Proceed	View	Proceed	View	Proceed

Figure 3.6 Proceeding the Service

To avail a particular service, user has to click on **Proceed** option, in the respective subscribed service gadget. After which he will be directed to page containing the list to all the UIT/DA that user has subscribed that service from. The list can consist of single or multiple authorities depending on the subscription of the respective user/citizen.



Citi	zen Services				
	ice Name: Property ID Creation se select UIT/Development Ar	uthority from below lis	st :-	This is the list of UIT/DA that are selected for subscribing the service	
#	Name	Code	Address		
1.	UIT, Abu	UIT-ABU	Talahati Abu Road	1. Second States	Proceed
2.	UIT, Bikaner	UIT-BKNR	Rath Khana Colony	10°	Proceed
3.	UIT, Udaipur	UIT-UDPR	Moti Magri Road		Proceed
					Back

Figure 3.7 Citizen Services: Selecting Authority

After proceeding, the user/citizen can proceed with the respective service.

3.1 **Property ID Creation**

Property Id is a seventeen/twenty digit unique number of each property that is provided by respective UIT/ Development Authority after approval of Property Id application. For example **RJUDR1/0139/0094H** is a seventeen digit Property Id issued for house and **RJUDR1/0139/0094F001** is a twenty digit Property Id issued for flat. The Property ID helps the identification of all the properties that come under UIT/DA. For accessing this application, user first has to subscribe the Property Id service using the above mentioned process of service subscription in <u>Citizen Services</u> section of this document.

User will be guided to a form where he/she can select the Property type, Scheme Group and Scheme Name. After selecting the respective property, User has to click on **View Properties** button.

UIT, Udaipur Moti Magri Road , 0294 - 2412484, 24 uitudaipur@redifi		
Property Id Creation		Back to List
Search Property Type of Property for which you want to	create Property Id *	Enter the Scheme Group & Scheme Name and click on View Properties
Plot Scheme Group	Scheme Name *	L
BHUWANA	* BHUWANA	View Properties
Note : -		Ţ
If you not found your property in above	e search list please Click Here for fill your property Manaully.	

Figure 3.8 Searching Property

After which all the properties that fall under that scheme and scheme group along with their plot number, property id, and old property id, area, property type and view option to entire details of property. The list of property can be searched by plot number and property id.

Note: Property ID creation is a mandatory prerequisite for the working of all the other services.



Sea	rch By Plot Number,	Property Id	Q 2		This is the list of details. Select the	properties with their required property	r
	Plot Number	Property Id	Old Property Id	Area	Usage Type	Property .	Select
1	10	NA	NA	0.00 Square Feet	Residential	Plot	Select
2	11	NA	NA	0.00 Square Feet	Residential	Plot	Select
3	12	NA	NA	1650.00 Square Feet	Residential	Plot	Select
4	13	NA	NA	1650.00 Square Feet	Residential	Plot	Select
5	14	NA	NA	2055.00 Square Feet	Residential	Plot	Select
6	15	NA	NA	0.00 Square Feet	Residential	Plot	Select
7	16	NA	NA	0.00 Square Feet	Residential	Plot	Select
в	17	NA	NA	0.00 Square Feet	Residential	Plot	Select
9	18	NA	NA	0.00 Square Feet	Residential	Plot	Select
0	19	NA	NA	0.00 Square Feet	Residential	Plot	Select

Figure 3.9 Selecting Property from the Property List

Property Id Creation		;			Enter the property
Property Details	er the Scheme Name				ype Plot or Flat
Scheme Name *		Complete Plot Number *		Property Type	
CENTRAL AREA RESIDENTIAL EXT	ENSION SCHEME BLOCK -A	10		Plot	Change
Landmark 1		Landmark 2		Landmark 3	
Square Feet Is Corner No		Usage Type * er landmarks like Road, is near to the property	•	Sub Usage Type Residential Road Type Select One-	Enter the usage type like residential or commercial
Old Property ld		Longitude		Latitude	
					Save and Continue

Figure 3.10 Property ID Creation

On clicking select option the property details page is displayed. This page displays property details as per records of respective UIT/DA. User can change/update/enter false/missing details as per records available in documents with his/her.

- User has to fill the property details which consists of Property details such as Scheme Name, plot number and property type which can be changed.
- The Landmarks, Usage Type, Facing direction of the property, Latitude and Longitude are also to be entered .Click on Save and Continue.
- Allotment and Original Allottee details: In this section, user has to enter first allotment details with the name of original allottee.
- Lease Deed (Patta Details): In this section user has to specify Lease Deed (Patta) details. If
 Patta has been issued by the respective UIT/DA user has to enter complete details of Lease
 Deed (Patta) as per record available.
- OTLC (One Time Lease Certificate): In this section user has to declare whether he/she has got
 OTLC certificate issued or not. In case OTLC issued user has to enter complete details of OTLC.
- Last Lease Deposit Details: In this section user has to enter Last Leas deposit details if OTLC has not been issued.



- Current Owner Details as on application date: In this section the current owner details as on date of application are to be filled along with the declaration that the current owner is a Transferee or Original Allottee. In case the current owner is Transferee, user also has to upload the transfer rerated documents such as last Mutation Certificate.
- Upload Documents: In this section user has to upload all required documents such as Allotment Letter issued by UIT/Development Authority, Las Mutation Certificate (in case property has been transferred), OTLC Certificate (In case OTLC has been issued), Last Lease Deposit Receipt (In case OTLC has not been issued).
- The user can click on either **Update Draft** or **Submit** or **Pay Fee and Submit**.
- If user submits the application a unique application number will be provided to the user for future reference.



Property Id Creation						Back to My Applications
Property Details						
Scheme Name *		Complete Plot N	umber	Enter the pro	nerty details	
CENTRAL AREA RESIDENTIAL EXTENSION	SCHEME BLOCK -A			here	perty details	•
Landmark 1		Landmark 2				
Area Unit *		- Jose *			Sub Usage Typ	e
Square Fe Citizen can enter	landmarks like F	Road, Intial			Residential	•
Is Corner Hotel, etc. that is	near to the prop	perty pe			Road Type	
No		Select One			 Select One 	<u>. </u>
Old Property Id		Longitude			Latitude	
Allotment and Original Allottee Detail						
Date of Allotment *	Allotment Nur	mber *	Date	of Possession		Possession Reference Number
DD/MM/YYYY			DD/	MM/YYYY		
Title * Name *				Father/Hus	band Name *	
	Entor the all	atmont and a	allottee detail			
Lease Deed (Patta) Details	like the name			5		
Is Lease Deed Issued *		Date of Lease De	ed Issued		Lease Deed Do	ocument Number
No	•	DD/MM/YYYY				
Lease Deed Issued To		Name of Lease D	leed Issued		Father Name o	of Lease Deed Issued
Select One	*					
OTLC (One Time Lease Certificate) Detai	ls					-,
Is One Time Lease Certificate Issued *		OTLC Issue Date		Enter the OTL	C certificate	Number
No	•	DD/MM/YYYY		details		
OTLC Amount (in RS)						.1
Last Lease Deposit Details						
		the lest			Lana danaita	
Have you ever deposited Lease		the last details here	lease 🖬		Lease deposite	
No Lease Amount Deposited					DD/MM/YYYY	
Lease Amount Deposited	L					
Current Owner as on Date - 02-Jul-2018						Add Current Owner
Ownership Type *	Transferee Re	ference Number	Tran	sferee Reference Date		Man and a second s
Transferee	•		If the ownersh	nip type is Origir		
				ownership type		
	Please add currer	it owner(s) det		vner details by c		
Upload Documents						
Allotment Letter Issued from Developm	ient Authority/UIT					
Last Mutation Certificate 💄						
Lease Deed (Patta) including Statue bo	moside issued by Dev					
		User has				
	i i	documents	nere			Update Draft Pay Fee and Submit

Figure 3.11 Property Details

If the **Ownership Type** is Original Allottee, no other details are required.

If the **Ownership Type** is Transferee, then he has to attach the original owner details by clicking on ad owner details button and a dialog box will appear.



Current Owner Detail		Add the cu	rent owner	×
Below details belong to me		details here &	click on Save	
Name *		Fatherman warne -	j	
• I				
Address Line 1 *		Address Line 2		
PIN Code *	Gender *			
	Select One	•		
Mobile Number *	Phone Number		Email Id *	
Aadhar Number *	PAN Number		Bhamashah Id	
			Save	Cancel

Figure 3.12 Owner Details

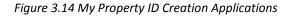
- The user has to add the personal details such as Name, Father's name, Address, PIN code, PAN number, Aadhar number, E-Mail ID and Bhamashah ID.
- Click on Save to save the details. If the user selects Update Draft, the draft will be updated and stored in Property ID Summary under My Dashboard.
- If the User selects Pay Fees and Submit he will be guided to payment window through which he can deposit the fees and a receipt would be generated.
- After successfully paying the online fees Application is submitted to the UIT department and they will process the application.
- When the application status is changed to 'Approved and Property Id Generated' then the Property Number will be generated against the Property.
- The Property ID creation application summary is shown on dashboard which displays the created application with their respective details and status.
- On clicking View More, user would be guided to the table of created applications and their details. User can Action button which will be lead him/her to the application form given in Fig 3.9, along with the stored details. The draft can be updated by the user.
- In the application form user has option to Submit the Draft and Pay the fees through the online gateway. After a successful transaction, Payment Receipt can be displayed.

æ	
III Property ID Creation Application Summary	
Draft/Submit Date: 27-Jun-2018 Property No.: 1 UIT/Authority: UIT, Udalpur Scheme: AYAD KHL NO: 1032 to 1034, 1033/2528 CurrentStatus: Draft	
Draft/Submit Date: 27-jun-2018 Property No.: 10 UIT/Authority: UIT. Udalpur Scheme:CENTRAL AREA RESIDENTIAL EXTENSION SCHEME BLOCK -A CurrentStatus:Draft	
View Mor	

Figure 3.13 Property ID Creation Draft



				This is the list of applications of					
÷	Draft/Submit Date	Plot Number	UIT/Authori Name	Property ID Creation with their current status		Property Id	Old Property Id	Current Status	Actio
I	27-Jun-2018	1	UIT, Udaipur	AYAD KH. NO.1032 to 1034, 1033/2528			NA	Draft	1
2	27-Jun-2018	10	UIT, Udaipur	CENTRAL AREA RESIDENTIAL EXTENSION SCHE	ME BLOCK -A		NA	Draft	1
3	27-Jun-2018	14	UIT, Udaipur	CENTRAL AREA RESIDENTIAL EXTENSION SCHE	ME BLOCK -A		NA	Draft	1
Ļ	27-Jun-2018	a/2	UIT, Abu	MAHARANA PRATAP NAGAR			NA	Draft	



UIT, Udaipur Moti Magri Road , Udaipur , Rajasthan 0294 - 2412484, 2413735 uitudaipur@rediffmail.com	
	Payment Acknowledgement Receipt
	Service : Property ID Creation
Challan	Number : 7480653
Paymo	ent Mode : Online
Payment	Channel : Rajasthan Payment Platform (RPP)
Trans	action ID : LSBI6095164290
	Amount: 100.00
Date	and Time : 28-Feb-2018 05:21 PM
	Status : SUCCESS
De	scription : Application Fee
	Reference Plot No - 229, Scheme - BHUWANA
acknowledge of receipt will be made available on this portal. If the 3. In case transaction failure you may contact to our payment gatewa	generated due to technical fault, you are requested to wait for 24 Hrs for confirmation of amount. After reconciliation of the account the amount is reverted to your bank account you may make payment again. y service provider on the contact details mentioned on this portal. Please mention Challan Number to locate your transaction. in case of any refund the amount will be credited back to the Credit/Debit Card/Netbanking/Wallet through which it was received. UIT,
	Printed On: 22-Jun-2018 12:11 PM

Figure 3.15 Payment Receipt

If the Property ID is generated, the status of property in the summary section in My Dashboard will be changed to "Approved". User can view the certificate by clicking on view "Property ID Certificate" which will open the certificate and can be printed by the user.

Ţ	UIT, Udaipur Moti Magri Road , Udaipur , Rajasthan 0294 - 2412484, 2413735 uitudaipur@rediffmail.com		
Particu		Date of Issue: 28-De Property ID Registration Details - RJUDR1/0054/0005H	c-2017
S.No.	Particular	Description	
1	Type of Property / प्रॉपर्टी का प्रकार	Plot	
2	Plot Number / भूखंड संख्या	10	
3	Old Property Id / पुरानी संपत्ति आईडी		
4	Name of Scheme / योजना का नाम	Rebariyo Ka Gudda Kh. No. 840/703 Me, 702 Me, 701 Me, 701/2, 841/715	
5	Scheme Location & Details / योजना का स्थान और विवरण	REBARIYO KA GUDDA	
		1250.00 Square Feet	
6	Area along with unit / क्षेत्रफल		

Figure 3.16 Property ID Certificate



3.2 Name Transfer/ Substitution / Mutation

The Name Transfer/ Substitution/ Mutation service allows citizen/user to apply for transfer the property in case when the owner of property is changed due to any reason i.e. mutation, sale, and gift. For accessing this service, user first has to subscribe using the above mentioned process of service subscription in Citizen Service section of this document.

On clicking on option to **proceed**, user will be guided to page of Name Transfer/ Substitution/ Mutation application where he/she can select the property either through **Property ID or Scheme Name.** For searching through Property ID, User can enter the Property ID Number and select the option to **pick** which selects the property through its Property ID. An option to **Reset** is provided to change the property ID Number.

Application for Name Transfer / Substitut	on / Mutation	G Back to List
Search Property Please search and select your property	User can search property through Property ID as well as Scheme Name	
Find Through Property Id If you know Property Id:- Enter Property Id Number	Find Through Scheme Name Pick Reset Enter the property ID number here & click on Pick	

Figure 3.17 Search Property for Transfer/ Substitution/ Mutation through Property ID

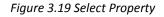
User can also search for the property through scheme name. The user has to select the scheme name from the checkbox and click on search button to search for the property. An option to **Reset** is provided to change the property ID Number.

oplication for Name Transfer / Sub	stitution / Mutation		O Back to List
Search Property			
Please search and select your property			
Find Through Property Id	i Find Through Scheme Name	Enter the scheme name	
If you know scheme name :- Scheme Name		here & click on search	
BHUWANA KH. NO. 4692 / 1385		Search Reset	

Figure 3.18 Search Property for Transfer/ Substitution/ Mutation through Scheme Name

After which the records of properties in that scheme are displayed out of which user can select the desired property

					e to select the
#	Property Id Number	Plot Number	Scheme Name	property	
1	RJUDR1/0131/0005H	229	BHUWANA	NORTH ZONE	Select
2	RJUDR1/0131/0003H	272	BHUWANA	NORTH ZONE	Select



 After selecting property, an application form of all property details is displayed along with the application type, document reference number and date.



- The application type is to be specified that is reason of the name transfer along with the document reference name and date.
- The transferee details has to be entered if the property owner is transferee with the details of the original owner. According to the reason, list of documents would be changed that have to be uploaded.

						G Back to
roperty Detail	-		Here are the	property		Change Property
cheme Name	: BHUWANA		details here			
roperty ID	: RJUDR1/0131/0	003H	TOLTIONUE			
one	: NORTH ZONE		Developer Type	:		
eveloper's Name	:		Area	: 1210.05	Square Feet	
sage Type	: Residential		Property Type	: Plot		
ease Deed Issued	: Issued		Lease Deed Issue Date	: 16-Jan-	2002	
ne Time Lease Certificate	: Issued					
pplication Type						
plication Type *						-)
Select One					ion type that is	
cument Reference Number *		Document Reference Date			nsfer along with nce number &	
		DD/MM/YYYY			ice number &	
ransferee Details Please add	current owner/transfer	ree details. If property has n	dat	اط عول مد		Add Transfere
	current owner/transfer	ree details. If property has n	Add the transferee de	اط عول مد	sensferee.	Add Transfere
	current owner/transfer	ree details. If property has n	Add the transferee de	اط عول مد	sensiere,	Add Transferee
Please add	box for erms &	Upload the documents here	Add the transferee de here	etails		Add Transferee
Please add	box for erms & ove inform	Upload the documents here	Add the transferee de	etails		Add Transferee
Please add pload Documents select the checkl declaration of te conditions	box for erms & ove inform anyone re	Upload the documents here nation furnished by me/us are rgarding above property.	Add the transferee de here	etails	it this application.	to save th
Please add pload Documents Select the checkl declaration of te conditions The We will and abide by th	box for erms & ve inform anyone re he building by laws and	Upload the documents here attion furnished by me/us are agarding above property. rules of UIT, Udaipur.	Add the transferee de here	been concealed about	it this application. Click here application a	to save th
Please add pload Documents Select the check declaration of te conditions The Www will www	box for erms & by einform anyone re he building by laws and or any false/incorrect info the basis of document found forged or tamper	Upload the documents here nation furnished by me/us are garding above property. rules of UIT, Udaipur. formation, electronically signe- s uploaded by me online and t	Add the transferee de here	been concealed about y on 22-Jun-2018 12:4	it this application. Click here application a 3 P	to save th

Figure 3.20 Application Form for Transfer/ Substitution/ Mutation

- User has to commit and select the checkbox for declaring the Terms Conditions and Policies. After User can Save as Draft which saves the details as draft As the application is saved in the Draft Mode then from the Dashboard click on 'View More' button from the Name Transfer /Lease Application widget.
- The Back to List button redirects user to property search page. The user has option to change the property for which he can click on Change Property. User can also validate digital signature by clicking on the link given at the bottom as "How to get digital signature".
- As the application is saved in the Draft Mode then from the dashboard click on 'View More' button from the Name Transfer /Lease Application widget, which will lead user to list of Lease Application Summary.



Number:- 01 Name:- Construction of Roads Paid Am	nount - 1,050.00 Payment Date - 14-Apr-2018 02:34 PM	
		View Mo
ECommunity Center Booking Summary		
Applicant Name:- Nitesh Kumar Garg Venue Name:- Period - 01-Jun-2018 to 02-Jun-2018	Community Centre- Chitrakoot Nagar(ALL) Application Date - 21-	Apr-2018 08:09 PM Booking
Applicant Name:- Nitesh Kumar Garg Venue Name:- Apr-2018	Scheme No 13 Application Date - 16-Apr-2018 01:49 PM Booking Po	eriod - 18-Apr-2018 to 18-
	UDH Dashboard. Name Transfer / Lease Application Summary Widget.	View Mo
III Name Transfer/Lease Application Summary	/ Lease Application Summary	View Mo
	/ Lease Application Summary	View Mo ution / Mutation Current
Draft/Submit Date: 05-Apr-2018 Application Numb Status:Application Disposed	/ Lease Application Summary Widget.	ution / Mutation Current

Figure 3.21 Dashboard with the Name Transfer/Lease Application

- The user can edit the application in draft mode by clicking on the edit button. At least one applicant details has to be added to successfully update the draft.

earch E	y application number	Q 2	1) Application Status= 'Dral click on Action 'Edit' Button	t'. For them 2) Click on 'Edit' Button.	
#	Draft/Submit Date	Application Number	Application Type	Current Status	Action
51	16-Dec-2017	UIT-UDPR/FY17-18/LC/3	Lease Collection Yearly	Submitted	
52	16-Dec-2017	UIT-UDPR/FY17-18/LC/2	Lease Collection Yearly	Assigned	
3	12-Dec-2017	UIT-UDPR/FY17-18/LC/1	Lease Collection Yearly	Submitted	
54	09-Dec-2017	UIT-UDPR/FY17-18/MUT/35	Name Transfer / Substitution / Mutation	Draft	
5	08-Dec-2017	UIT-UDPR/FY17-18/MUT/34	Name Transfer / Substitution / Mutation	Draft	
6	07-Dec-2017	UIT-UDPR/FY17-18/LFC/30	Lease Exemption Certificate / Freehold	Demand Note Issued	
57	07-Dec-2017	UIT-UDPR/FY17-18/MUT/33	Name Transfer / Substitution / Mutation	Submitted	1
68	04-Dec-2017	UIT-UDPR/FY17-18/MUT/44	Name Transfer / Substitution / Mutation	Assigned	
9	04-Dec-2017	UIT-UDPR/FY17-18/MUT/45	Name Transfer / Substitution / Mutation	Assigned	
0	04-Dec-2017	UIT-UDPR/FY17-18/MUT/46	Name Transfer / Substitution / Mutation	Assigned	

Figure 3.22 My Application Summary



uitudaipur@re		Application Opened i This is the Applicatio	in Draft Mode. In No			G Back to Li
pplication No.: UIT-UDPR/FY17-18/						
Property Detail						Change Property
Scheme Name	: behind Meladi M	/lata temple				
Property ID	: RJUDR1/0002/10	176H	Plot Number	:	1/11-	
Zone	: South		Developer Type	:	Urban Improvement Trust	
Developer's Name	: UIT Udaipur		Area	:	1000 Square Feet	
Usage Type	: Residential		Property Type	:	Plot	
Lease Deed Issued	: Not Issued		Lease Deed Issue Date	:	NA	
One Time Lease Certificate	: Not Issued					
Application Type						
Application Type *						
Purchased from Original Allotte	e Through Sale Deed		•			
Document Reference Number *		Document Reference Date	e *			
test		01-Dec-2017				

Figure 3.23 Application opened in draft mode

3.	No	Allotment / Possession / Reservation Letter Issued by DA/UIT 👎
4.	No	Site Plan Issued by DA/UIT 💄
5.	No	In Case of Constructed Property Oldest Electricity / Water Bill 🔹
6.	No	Receipt(s) of Amount Deposited in DA/UIT 🛓
7.	No	In case property is mortgage letter from Financial Institution 🔹
Declara	tion and Undert	aking
1. I/We he	earby declare and	confirm that all above information furnished by me/us are true and nothing material has been concealed about this application.
2. This Mu documen	utation is being do t is found forged o	ne on the basis of documents uploaded by me online and the responsibility of all such uploaded document being genuine Click on Update and by uploaded or tampered or false, the undersigned will not be liable for any action for this mutation and I/We will be solely responsible Submit Button for doffence.
3. There i	s no legal or posse	ession dispute with anyone regarding above property. submitting the Application to the UIT.
4. I/We wi	ill follow and abide	by the building by laws and rules of UIT, Udaipur.
5. I/We wi	ill may be prosecu	ted for any false/incorrect information, electronically signed and accepted by me/us today on 09-Dec-2017 12:51 PM
🖉 I hereb	y declare that I/W	e have carefully read all the terms and conditions of this Service and agree to terms & conditions and privacy policy of UIT, Udainur.
		Update Draft Update and Submit Back to List

Figure 3.24 Updating and Submitting Application

- After Submission, if fees is to be paid for Name Transfer/ Mutation Application, a demand note is generated by respective Authority/UIT and the user is notified through the means of Message, Mail and notification on the dashboard. The notification will guide the user to pay the required demand note after which UIT/DA will process and assign the Transfer/Mutation Application. The current status would be then changed to ""Disposed". After which, the user can download the Transfer/Mutation Certificate from the dashboard.
- In the application form, the user has option to view the demand note and print the payment receipt.



Declaration and Undertaking	
1. I/We hearby declare and confirm that all above information furnished by me/us are true and nothing ma	aterial has been concealed about this application.
2. There is no legal or possession dispute with anyone regarding above property.	
3. I/We will follow and abide by the building by laws and rules of UIT, Udaipur.	
4. I/We will may be prosecuted for any false/incorrect information, electronically signed and accepted by m	ne/us today on 02-Dec-2017 05:36 PM
5. This Mutation is being done on the basis of documents uploaded by me online and the responsibility of case, any uploaded document is found forged or tampered or false, the undersigned will not be liable for a fraudulent document and offence.	
I hereby declare that I/We have carefully read all the terms and conditions of this Service and agree to terms	erm s & conditions and privacy policy of UIT, Udaipur. View Demand Note View Payment Receipt Back to List

Figure 3.25 View Demand Note

Demand Note				
Application for Name Trans	fer / Mutation			
Application Detail				
Application Number	: UIT-UDPR/FY17-18/MUT/31	Property Id	: RJUDR1/0002/1064H	
Date	: 02-Dec-2017	User can click here to view demand note	: UIT, Udaipur	
Demand Note Detail				
Demand Note Number	: DN/427/20172018/	Amount	100.00	
Generated On	: 02-Dec-2017	View Demand Note	: View Demand Note	
Payment is paid against this	demand note.			
				Back to Dashboard

Figure 3.26 Status of Demand Note

		Demand Note		
Demand Note No. : DN Control No. : 64161760 Depositor's Details :-			Der	mand Note Date : 02-Dec-2017 Valid Upto :02-Jan-2018
Depositor Name : Email :		Mobile No. : Address :		
Plot Details :-				L
Property Id :- Property Holder's Name Address :				
Scheme Details :-				
Scheme Name : Scheme Location :	behind Meladi Mata temple Meladi Mata temple	Sector :		
Developer Type : Zone :	Urban Improvement Trust South	Developer Name :	UIT Udaipur	
Deposit Amount :-				
Sr.No.	Head		Remark	Amount (Rs.)
1 Urban Assessn	nent			100.00
			Total	100.00

Figure 3.27 Demand Note

3.3 Lease Exemption/ Free Hold Certificate

This application is used to issue the Lease Exemption Certificate/ Free hold use of services. The citizens can submit their properties for exemption from lease to respective authority under which it falls. To avail this service, the user first has to subscribe using the above mentioned process of service subscription in <u>Citizen Services</u> section of this document.

On clicking on option to **proceed**, user will be guided to page of Lease Exemption/ Free Hold Certificate where he/she can select the property either through **Property ID or Scheme Name**.

pplication For * Search Property	One Time Lease Certificate (OTLC) One Time Lease Certificate (OTLC) Free Hold Certificate	6	Select the Application for OTLC or Free hold certificate	
Please search and select yo			er can search property rough Property ID as	
lf you know Property Enter Property ld Numbe			ell as Scheme Name	Enter the property ID number here & click on Pick

Figure 3.28 Search Property for Lease Exemption/ Free Hold Certificate

For searching through Property ID, User can enter the Property ID Number and select the option to **pick** which selects the respective property or **Reset** to change the property ID Number. User can also search for the property through scheme name. The user has to select the scheme name from the checkbox and click on search button to search for the property. An option to **Reset** is provided to change the property ID Number.

earch Property		
search and select your property Find Through Property Id	(i) Find Through Scheme Name	Enter the scheme name
you know scheme name :-		here & click on search
BHUWANA KH. NO. 4692 / 1385	Sear Sear	Reset

Figure 3.29 Search Property for Lease Exemption/ Free Hold Certificate through Scheme Name

After which the records of properties in that scheme are displayed out of which user can select the desired property

Select Property X							
#	Property Id Number	Plot Number	Scheme Name	Zone	Developer Type		
1	RJUDR1/0131/0005H	229	BHUWANA	NORTH ZONE		Select	
2	RJUDR1/0131/0003H	272	BHUWANA	NORTH ZONE		Select	

Figure 3.30 Select Property

After user picks a property, he/she is directed to the Application form for Lease Exemption/ Free Hold Certificate. The user can choose option for application as "**One Time Lease Certificate (OTLC)**" or "**Free Hold Certificate**". In the selected Property, if the OTLC certificate is issued then the citizen cannot apply again.



	•					
Application	n for Lease Exce	ption Certificate and Paym	ent against due Lease			G Back to List
Application I	For *	One Time Lesse Certificate (elect the application	
-		One Time Lease Certificate (OTLC)			r OTLC or F rtificate	ree hold
Property	Detail				attricate	Change Property
Scheme N	lame	BHUWANA	Here are the p	roperty		
Property	ID	: RJUDR1/0131/0005	details	nber	: :	229
Zone		: NORTH ZONE	```\ [Developer Type	:	
Develope	r's Name	4	\sim	Area	: 9	968.40 Square Feet
Usage Ty	pe	: Residential	\sim	Property Type	: 1	Plot
Lease De	ed Issued	: Issued	N	Lease Deed Issue Da	ate : :	21-Jul-2003
One Time	Lease Certificate	: Not Issued				
Curren C	wner Details					Add Current Owner
	Please	add current owner/transferee o	letails. If property has mor	e than one owne Ado	d the current o	owner details by
				clic	king here afte	r which a dialog
				box	k appears show	/n in Fig 3.28
	Oocuments			·		
Opioad L	Jocuments					
Sr. No.	Mandatory			Documents		
1.	No	Photo ID issued by Governmen	t (Aadhar Card/ Driving Lice	nse / Passport / Bhamasha		Jpload the documents
2.	Yes	Allotment letter issued by DA/U	п 🛓			here. The documents in
3.	No	Possession Letter Issued by Dev	velopment Authority/UIT 🚦		real real r	ed are mandatory
4.	No	Lease Deed (Patta) including Sta	amps bothside Issued by De	evelopment Author		
5.	No	Site Plan Issued by DA/UIT 🔹		- ARE THE AREA		
6.	No	Receipt(s) of Amount Deposited	l in DA/UIT 🔮			
7.	No	In Case of Constructed Property	/ Oldest Electricity / Water E	all 🛓		
8.	No	In case property is mortgage let	ter from Financial Institutio	n 🚣		
9.	Yes	Receipt of Previous Lease 🔹				
					[]	Click on Save as Draft to
Declarat	ion and Underta	king				save the application
1. I/We be:	arby declare and co	onfirm that all above informatio	n furnished by me/us are	true and nothing materia	i	
		sion dispute with anyone regar		a a constructions materies		
		y the building by laws and rule				$\langle \cdot \rangle$
4. I/We wil	l may be prosecute	d for any false/incorrect inform	ation, electronically signed	d and accepted by me/us	today on 22-Jun-20	018 02:44 PM
🗆 I hereby	declare that I/We l	nave carefully read all the term	s and conditions of this Se	rvice and agree to terms	& conditions and p	rivacy policy of UIT, Udaipu
						Save as Draft Back to List

Figure 3.31 Application form for Lease Exemption/ Free Hold Certificate

- The application form consists of Property Details, Current Owner Details, Documents Uploading Section and Declaration.
- The property details are concerned with the scheme, property id, lease deed issue, property type and area. Lease deed and OTLC Certificate status are also mentioned. Owner details can be added by clicking on the option Add Current Owner.
- A pop up window will appear where the owner details such as name, father's name, and date of birth, address, pin code, Aadhar number, and PIN code can be added.
- If the SSO ID belongs to himself, then he can select the checkbox for Below Details Belong to me, for not entering the details again.
- After filling the details, click on save as draft to save the details of owner or back to list to get back to list.



Add Current Owner	ong to me	Add the owner details × here. Click on Save to save the details.
Applicant Nav. * Gender * Select One Address *	Select the checkbox if the user is current owner himself/herself	Date of Birth
City *		PIN Code *
Mobile Number *	_	Email Address *
Aadhar Number *		PAN Number
		Save Cancel

Figure 3.32 Add current owner

- The documents which have to be uploaded are enlisted in table which status if they are mandatory or not. The documents which are not uploaded till the time are marked red. The user can upload that document when option comes on clicking the document name.
- The User has to click the checkbox which declares the undertaking, terms and conditions. User can click on Save as Draft to save the details or Back to List to go back to list of properties.
- Click on 'Edit Icon' Button for submitting the Application. All the saved details can be viewed by the citizen.
- User can also validate digital signature by clicking on the link given at the bottom as "How to get digital signature".
- After Saving the Application in Draft Mode it will be redirected to the Application Summary List view. After this, click on '**Update and submit'** button for submitting the property to the UIT/DA.
- User can view the status of application from the dashboard under Lease Application Summary in dashboard by clicking on "View More" button and selecting his application from My Application summary.
- User can see the status of his application which he has submitted.
- After submission, if fees is to be paid for Lease Exemption Certificate/ Free hold Application, a demand note is generated by respective Authority/UIT and the user is notified through the means of Message, Mail and notification on the dashboard. The notification will guide the user to pay the required demand note after which UIT/DA will process and assign the Lease Exemption Certificate/ free hold Application. The current status would be then changed to ""Disposed". After which, the user can download the Lease Exemption Certificate/ free hold Certificate from the dashboard.

	View More
IName Transfer/Lease Application Summary	
Draft/Submit Date: 04-Dec-2017 Application Number: UIT-UDPR/FY17-18/MUT/54 Application Type: Name Transfer / Substitution / Mutation Current Status: N Demand Note	Modify
Draft/Submit Date: 04-Dec-2017 Application Number: UIT-UDPR/FY17-18/MUT/41 Application Type: Name Transfer / Substitution / Mutation Current Status: A	Assigned
Draft/Submit Date: 04-Dec-2017 Application Number: UIT-UDPR/FY17-18/MUT/42 Application Type: Name Transfer / Substitution / Mutation Current Status: A	Assigned

Figure 3.33 Lease Application Summary



earch	By application number	۹ ۵			
#	Draft/Submit Date	Application Number	Application Type	Current Status	Action
1	30-Nov-2017	UIT-UDPR/FY17-18/MUT/30	Name Transfer / Substitution / Mutation	Mutation Certificate Generated	
2	30-Nov-2017	UIT-UDPR/FY17-18/LFC/29	Lease Exemption Certificate / Freehold	Application Disposed	
3	02-Dec-2017	UIT-UDPR/FY17-18/MUT/31	Name Transfer / Substitution / Mutation	Application Disposed	
4	04-Dec-2017	UIT-UDPR/FY17-18/MUT/54	Name Transfer / Substitution / Mutation	Modify Demand Note	1
5	04-Dec-2017	UIT-UDPR/FY17-18/MUT/41	Name Transfer / Substitution / Mutation	Assigned	1
6	04-Dec-2017	UIT-UDPR/FY17-18/MUT/42	Name Transfer / Substitution / Mutation	Assigned	 Image: A second s
7	04-Dec-2017	UIT-UDPR/FY17-18/MUT/53	Name Transfer / Substitution / Mutation	Demand Note Issued	1
8	04-Dec-2017	UIT-UDPR/FY17-18/MUT/52	Name Transfer / Substitution / Mutation	Assigned	 Image: A second s
9	04-Dec-2017	UIT-UDPR/FY17-18/MUT/51	Name Transfer / Substitution / Mutation	Assigned	 Image: A set of the set of the
10	04-Dec-2017	UIT-UDPR/FY17-18/MUT/50	Name Transfer / Substitution / Mutation	Assigned	

Figure 3.34 My Application Summary

Declaration and Undertaking	2
 I/We hearby declare and confirm that all above information furnished by me/us are true and nothing material. There is no legal or possession dispute with anyone regarding above property. I/We will follow and abide by the building by laws and rules of UIT, Udaipur. I/We will may be prosecuted for any false/incorrect information, electronically signed and accepted by me/us I hereby declare that I/We have carefully read all the terms and conditions of this Service and agree to terms 	User can download his Payment Receipt or his eSigned certificate from here

Figure 3.35 Download eSigned Receipt

emand Note			
Application for Name Trans	fer / Mutation		
Application Detail			
Application Number	: UIT-UDPR/FY17-18/MUT/31	Property Id	:
Date	: 02-Dec-2017	User can click here demand note	to view T, Udaipur
Demand Note Detail			
Demand Note Number	: DN/427/20172018/	Amount	: 100.00
Generated On	: 02-Dec-2017	View Demand Note	: View Demand Note
Payment is paid against this	demand note.		
			Back to Dashboa

Figure 3.36 Status of Demand Note



क्र्र्साक : UIT-UDPR/FY17-18/LFC/29	दिलांक :- 11-Jan-2018 03:18 P
लीज मुत्ति	छ प्रसाण पत्
1- शूरुवासी का जास / Plot Holder's Name	
2- पिता / पति का जाम / Father / Husband Name	Mr sdfsdfsdf
3- भूरतण्ड संख्या / Plot Number	1/84-
4- योजला का लाम / Scheme Name	behind Meladi Mata temple
5- क्षेत्र्फल / Area	1000 Square Feet
6- वार्षिक श्रहरी जमाबंदी की राशि (पूतिवर्ष) / Annual urban settlement amount (per year)	0.125
7- एक्सुश्त शहरी जमाबंदी की राशि / Amount of lump sum urban settlement	1
(कॉलम ६ की राशि की ८ गुणा राशि)	
उपरोक्त एकमुश्त शहरी जमाबंदी की राशि 1 अंके रूपये एक रुपये रसीद / चात उक्त भूखण्ड को आवंटन / कल्जा पत्र जारी होने की तीथि से 99 वर्ष तक शहरी ज	ान नंबर DN/426/20172018/ दिनांक 30-Dec-2017 द्वारा जमा कराये गये अत ाबंदी के भुगतान से उक्त भूरतण्ड को मुक्त किया जाता है
	Officersia Observation
	Officer in Charg (Lease
	UIT, Udaipi

Figure 3.37 eSigned Certificate

3.4 Lease Collection Yearly

This application is provided to citizens for depositing their lease. The citizens must enter the previous lease deposit details if there is no records of previous lease deposit details, otherwise they will be entered by the UIT/DA. If the OTLC Certificate is not issued then than citizen can deposit the Lease Amount and if the OTLC Certificate is not issued, the citizen cannot apply again. To avail this service, the user first has to subscribe using the above mentioned process of service subscription in <u>Citizen</u> <u>Services</u> section of this document.

On clicking on option to **proceed**, user will be guided to page of Lease Collection Yearly where he/she can select the property either through **Property ID or Scheme Name**. For searching through Property ID, User can enter the Property ID Number and select the option to **pick** which selects the respective property or **Reset** to change the property ID Number.

gh Property ID as s Scheme Name
ter the property ID mber here & click on k

Figure 3.38 Search Property for Lease Collection Yearly

User can also search for the property through scheme name. The user has to select the scheme name from the checkbox and click on search button to search for the property. An option to **Reset** is provided to change the property ID Number.

Search Property			
lease search and select your property		,	
Find Through Property Id	i Find Through Scheme Name	Enter the scheme name here & click on search	
If you know scheme name :- Scheme Name			
BHUWANA KH. NO. 4692 / 1385	Search Search	Reset	

Figure 3.39 Search Property for Lease Collection Yearly through Scheme Name

After which the records of properties in that scheme are displayed out of which user can select the desired property

	Due works, Isl Musels on	Plot Number	Scheme Name	property he	re per se
*	Property Id Number	Plot Number	Scheme Name		per se a
1	RJUDR1/0131/0005H	229	BHUWANA	NORTH ZONE	Select
2	RJUDR1/0131/0003H	272	BHUWANA	NORTH ZONE	Select

Figure 3.40 Select Property

When the property is finally selected by user, user is taken to following application form.

pplication	for Lease Colle	ction Yearly					• Back to List
Property	Detail				Here are details	the property	Change Property
Scheme N	ame	: BHUWANA					
Property II	D	: RJUDR1/0131/0	05H	Plot Number		: 229	
Zone		: NORTH ZONE		Developer Type		:	
Developer	's Name	:		Area		: 968.40 Square Fee	et
Usage Typ	e	: Residential		Property Type		: Plot	
Lease Dee	d Issued	: Issued		Lease Deed Issue [Date	: 21-Jul-2003	
One Time	Lease Certificate	: Not Issued					
Previous	Deposit Details	in System		ease detail available		If previous leas available, the shown here	
Last Leas	se Deposit Detai	ls					
	s detail should be ver deposited Leas		ase detail doesn't exist in syst Date of Last Lease Deposit DD/MM/YYYY			deposited till date * Enter the	last lease
Lease Amou	unt Deposited *		Receipt/Challan Number *			deposits here	
	posit For						
Lease Depo			Lease Deposit To * DD/MM/YYYY			Enter the depositing the	
Upload D	ocuments						
Sr. No.	Mandatory			Document	s		
1.	No	Registered Sale Deed 🕹					1
2.	No	Allotment letter issued by D	AVUIT 🚣			the documents	
3.	No	Possession Letter Issued by	Development Authority/UIT 🙎		- here		
4.	No	Last Mutation Certificate 🔮					
5.	No	Receipt of Previous Lease	6				
Declarati	on and Underta	king					
			ition furnished by me/us are t	rue and nothing mater	rial has been con	cealed about this muta	ation application.
		ion dispute with anyone re					
3. I/We will	follow and abide b	y the building by laws and r	nutation Rules of UIT, Udaipu	Click on S	Save as Draft		
			rmation, Electronically signed	and acc		018 03:27 PM	
I hereby	declare that I/We l	nave carefully read all the te	rms and conditions of this Ser	vice and agree to term	is & conditions a		, Udaipur. Save as Draft Back to List
							Back to List

Figure 3.41 Application Form for Lease Collection Yearly

- The application form consists of property details are concerned with the scheme, property id, lease deed issue, property type and area. The Previous deposits and last lease deposit details are also specified.
- There are mandatory fields about the last lease deposits that have to be filled by the user.
- The dates from which Lease Deposit are valid are also to be filled by the user. Certain documents have to be uploaded by the user.
- In the selected Property, if the OTLC certificate is issued then the citizen cannot apply again.



- After selecting the Property, enter the Last Lease Deposit Details which the citizen has already paid (Last Lease Details). This detail is to be entered if and only if previous deposit detail is not available in the system.
- The documents which have to be uploaded are enlisted in table which status if they are mandatory or not. The documents which are not uploaded till the time are marked red. The user can upload that document when option comes on clicking the document name.
- The User has to click the checkbox which declares the undertaking, terms and conditions. User can click on Save as Draft to save the details or Back to List to go back to list of properties.
- After Saving the Application in Draft Mode it will be redirected to the Application Summary List view .Click on 'Edit Icon' Button from Action field for submitting the Application. All the saved details will be visible to citizen.

I	My A	Application Summary		Click on	edit icon to	Back to Dashboard
	Sear	ch By application number	Q 2	update th	e details	
Γ.						
	#	Draft/Submit Date	Application Number	Application Type	Current Statu	Action
	# 1	Draft/Submit Date 28-Jun-2018	Application Number UIT-UDPR/FY18-19/LCY/31	Application Type Lease Collection Yearly	Current Statur	Action
	# 1 Page		UIT-UDPR/FY18-19/LCY/31			Action

Figure 3.42 My Application Summary

	ver deposited Lea		Date of Last Lease Deposi	tem and should be greater than p red *	Lease deposited till date *
Yes		•	11-Jun-2018		10-Jun-2018
Lease Amou	unt Deposited *		Receipt/Challan Number		
78888			56565565		
Lease De	•				
Lease Depo	sit From *		Lease Deposit To *		
13-Feb-20	18		25-Jun-2018		
Upload D	ocuments				
Sr. No.	Mandatory			Documents	
1.	No	Registered Sale Deed 👎			
2.	No	Allotment letter issued by DA	/UIT 📩		
3.	No	Possession Letter Issued by D	evelopment Authority/UIT	1	
3.	No	Last Mutation Certificate 🄱			
4.		Receipt of Previous Lease 🔒			
	No	Receipt of Previous Lease			
4.	No		[After undating user can	click on update draft or
4. 5.	No on and Underta			1 O.	click on update draft, or ft or go back to list. After
4. 5. Declaratio	on and Underta	iking	ion furnished by melus	submit this updated dra submitting the applicati	ft or go back to list. After on will go to UIT/DA for
4. 5. Declaration	on and Underta		ion furnished by me/us a	submit this updated dra	ft or go back to list. After
4. 5. Declaration 1. I/We heat 2. There is n	on and Underta rby declare and o no legal or posse	iking onfirm that all above informat	ion furnished by me/us a arding above property.	submit this updated dra submitting the applicati approval.	ft or go back to list. After on will go to UIT/DA for

Figure 3.43 Lease Collection Yearly Form in Draft Mode

 After this Click on 'Update and submit' button for submitting the property to the UIT/DA. User can also update the draft for later changes in the details or go back to list in application summary. The updated application will go to UIT/DA for approval.



- After submission, if fees is to be paid for Lease Yearly Collection Application, a demand note is generated by respective Authority/UIT and the user is notified through the means of Message, Mail and notification on the dashboard. The notification will guide the user to pay the required demand note after which UIT/DA will process and assign the Lease Collection Receipt. After which, the user can download the Lease Collection Receipt from the dashboard.
- After reaching dashboard, in the Lease Collection Summary, user can reach to his form and status has been changed to disposed, user can download his eSigned certificate.

Search	By application number	Q 2			
#	Draft/Submit Date	Application Number	Application Type	Current Status	Action
41	29-Dec-2017	UIT-UDPR/FY17-18/MUT/65	Name Transfer / Substitution / Mutation	Sent for Clarification	
42	29-Dec-2017	UIT-UDPR/FY17-18/MUT/66	Name Transfer / Substitution / Mutation	Sent for Clarification	1
43	30-Dec-2017	UIT-ALWAR/FY17-18/LCY/1	Lease Collection Yearly	Submitted	2
44	30-Dec-2017	UIT-UDPR/FY17-18/LCY/4	Lease Collection Yearly	Application Disposed	n 🔽
45	04-Jan-2018	UIT-UDPR/FY17-18/LCY/5	Lease Collection Yearly	Application Disposed	
46	05-Jan-2018	UIT-UDPR/FY17-18/MUT/67	Name Transfer / Substitution / Mutation	Application Disposed	
47	05-Jan-2018	UIT-UDPR/FY17-18/LFC/31	Lease Exemption Certificate / Freehold	Demand Note Issued	 Image: A set of the set of the
48	05-Jan-2018	UIT-UDPR/FY17-18/MUT/68	Name Transfer / Substitution / Mutation	Application Disposed	2
49	08-Jan-2018	UIT-UDPR/FY17-18/MUT/69	Name Transfer / Substitution / Mutation	Application Disposed	2
50	08-Jan-2018	UIT-UDPR/FY17-18/LFC/32	Lease Exemption Certificate / Freehold	Lease Certificate Generated	

Figure 3.44 Lease Application Summary

Declaration and Undertaking				
Deciaration and ondertaking				
1. I/We hearby declare and confirm that all above information furnished by me/us are true and nothing material has been concealed about this mutation application.				
2. There is no legal or possession dispute with anyone regarding above property.				
3. I/We will follow and abide by the building by laws and mutation Ru	iles of UIT, Udaipur.			
4. I/We wil may be prosecuted for any false/incorrect information, Ele	ectronically signed and accepted by me/us today on 30-Dec-2017 05:05 PM			
User can view demand note from here	ions of this Service and agree to terms & conditions and privacy policy of UIT, Udaipur.			
	May Demand Note View Payment Receipt Back to List			

Figure 3.45 View Demand Note



emand Note			
oplication for Name Trans	fer / Mutation		
Application Detail			
Application Number	: UIT-UDPR/FY17-18/MUT/31	Property Id	: RJUDR1/0002/1064H
Date	: 02-Dec-2017	User can click here to v demand note	jew IT, Udaipur
Demand Note Detail			
Demand Note Number	: DN/427/20172018/	Amount	: 100.0
Generated On	: 02-Dec-2017	View Demand Note	: View Demand Note
Payment is paid against this	demand note.		
			Back to Dashboa

Figure 3.46 Status of Demand Note

Control No. : 641617600 Depositor's Details :- Depositor Name : Email :		Mobile No. : Address :		Valid Upto :30-Jan-201
		Audic33 .		
Plot Details :-	D UDDA/0000/400/41	Dist Number	4/00	
Property Id :- Scheme Details :-	RJUDR1/0002/1064H	Plot Number :	1/33-	
Scheme Name : Scheme Location :	behind Meladi Mata temple Meladi Mata temple	Sector :		
Developer Type : Zone :	Urban Improvement Trust South	Developer Name :	UIT Udaipur	
Deposit Amount :-				
Sr.No.	Head	Ren	nark	Amount (Rs.)
1 Malva Deposit				100.0
			Total	100.0

Figure 3.47 Demand Note

3.5 **Payment Gateway for E-Tendering (EMD)**

This applications allows citizens to pay the EMD amount through the online payment gateway. A tender participant receipt is provided by the UIT/DA soon as the payment is completed. To avail this service, the user first has to subscribe using the above mentioned process of service subscription in <u>Citizen Services</u> section of this document.

On clicking on option to **proceed**, user will be guided to page of Payment Gateway for E-Tendering(EMD) where all the tenders are enlisted in a tabular form with their Tender Number, Tender ID, Tender Name, the opening and closing dates of tender, the estimate cost and an action button for viewing the details of tender.



	uitudaipur@rediffmail.com							
ct								
#	Tender Id	Tender Number	Tender Name	Payment Start Date	Payment End Date	Opening Date	Estimate Cost (Rs.)	Actions
1	821	07/01	Construction and widening of 100 feet road from NH 76 to Atal Seva Kendra (Sapetiya).	08-Jun-2018 06:30 PM	25-Jun- 2018 06:30 PM	26-Jun-2018 09:30 AM	2,59,87,000.00	View Detail
2	888	28_03	Development of Park along Ayad River in Navratan Complex. 2803	14-Jun-2018 03:30 PM	27-Jun- 2018 06:30 PM	28-Jun-2018 09:30 AM	7,99,000.00	View Detail
3	891	28_11	Development of Pichola Facing Unused Land at Din Dayal Park. 2811	14-Jun-2018 04:50 PM			of tenders.	
3	891 909	28_11 28_08	Development of Pichola Facing Unused Land at Din Dayal Park. 2811 Restrengthening of Road from Dudhtalai to Din Dayal Park. 2808		""Viev		to get the	
		-		04:50 PM	""Viev	v Details"	to get the	
4	909	28_08	Restrengthening of Road from Dudhtalai to Din Dayal Park. 2808	04:50 PM 14-Jun-2018 04:20 PM 14-Jun-2018	""Viev respec 27-jun- 2018 06:30	v Details" tive tende	to get the er	details of

Figure 3.48 Active Tender List

- On selecting the desired tender from the list, and clicking the Action, button user will be leaded to page containing details of tender such as the opening and closing dates, payment mode, SPPP UBN number, Payment mode, E-Proc tender ID, Estimate cost, Payment mode and Tender fee details. The Apply button is displayed in the bottom if the EMD payment start date has commenced.
- User can click on **apply** button which will lead to user to payment process.

UIT, Udaipur Moti Magri Road , Udaipur 0294 - 2412484, 2413735 uitudaipur@rediffmail.cor	-	
Tender ld: - 888		Back to
Tender Details		Tender details
Tender Title Development of Park along Ayad River in Navrata	n Complex. 2803	
Tender Number 28_03	Payment Start Date 14-Jun-2018 03:30 PM	Payment End Date 27-Jun-2018 06:30 PM
Date of Publish on Portal 14-Jun-2018 03:30 PM	Tender Opening Date 28-Jun-2018 09:30 AM	Estimate Cost (In Rs.) 7,99,000.00
E-Proc Tender Id 2018_UITUD_111745_1	SPPP UBN Number ITU1819WSOB00109	Payment Mode Online
E-Proc Tender URL Click to view	SPPP UBN URL Click to view	Tender Detail URL
Tender Fee Details		
Earnest Money Deposit (In Rs.) 3,995.00 [तीन हजार नौ सौ पंचानबे रुपये]	ारो मो आणे।	on Apply to button which ad to payment gateway
	<u> </u>	Apply Back to I

Figure 3.49 Tender Details



- The user will be guided to another page which shows the available payment modes and final tender details with an option to **Proceed** to payment process.
- The user can ensure the tender details for which the payment is about to be made and choose the payment mode.
- User can go back details or to list by clicking on **Back to Detail** and **Back to List** respectively.

	UIT, Udaipur Moti Magri Road , Udaipur , Rajasthan 0294 - 2412484, 2413735 uitudaipur@rediffmail.com	
Tender Detail	s	
	nber:- 28_03 ne:- Development of Park along Ayad River in Navratan Complex. 2803	
Available Pay	ment Modes	
Option:- P	ayment Gateway (Aggregator)	To proceed the payment
Note:-		click here
disqua	im against payment made through EFT in any other UIT/DA bank account other than "Paying Slip for EFT (NEF lified from participation in the bid applied for. to make payment through EFT (NEFT/RTGS) will not be available three days prior to closing date of apply for t	
		Proceed Back to Detail Back to List

Figure 3.50 Process for Tender Payment

- On clicking **Proceed**, user is taken to billing details of the tender which include Tender details, Applicant Details which have to be filled in by the user, Tenderer category to be selected and tender fee details which contains Earnest Money Deposit, Tender Document Fee and RISL processing fee.
- According to the Tendered Category the EMD value will change. User has to select the payment mode from BG, Online, and NEFT/RTGS. Available payment modes may differ in each tender. It depends on the configuration set by the respective UIT/DA on each tender.
- How to pay through selected payment mode is described in above section.
- The user has to approve the checkbox declaring the terms and conditions. After which user can click on **Proceed** to move further in the payment process.
- User can go back details or to list by clicking on **Back to Detail** and **Back to List** respectively.



Tender Number:- 28_03 Tender Name:- Development of Park along / Estimated Cost (Rs.):- 7,99,000.00 [सात लास Applicant Details Applicant Name * UDH TEST Mobile Number *		Enter the applicant deta	ls mpañy Reg. Number	*
Applicant Details Applicant Name * UDH TEST	Constantie			*
Applicant Name * UDH TEST		[Ca	mpany Reg. Number	*
UDH TEST			mpany Reg. Number	*
		Ad		
Makila Number *	Email Address *	Ad		
Mobile Number "			dress *	
9509911154				
Aadhar Number *	PAN Number *	Pa	yment Mode *	
			Select One	•
Tenderer (Applicant) Category				
Tenderer (Applicant) Category *S	elect One			nder category ch EMD fee will
Tender Fee Details			hange	
Fee Туре				Amount
Earnest Money Deposit	,			3,995.00
	the checkbox to			200.00
RIDL Processing ree	e the terms &	[Click here to	proceed to 500.00
conditi	ons		payment gates	
Clare that I have carefully read all the	terms and conditions of this Servic	e and agree to terms & condition and		
			Proceed	Back to Detail Back to List

Figure 3.51 Tender Details`

- After clicking on Proceed button, user will be taken to the payment gateway where the user can select the type of payment gateway he/she wants to select.
- The user has to check the terms and conditions and click on **Proceed to Payment** after which he will be redirected to the payment gateway.
- User can select option for going back to the application.

Tender Number	:	74/01
Tender Name	:	Construction of Road at Gajsingh Ji Ki Badi, Azad Nagar and Gulshan Nagar Colony in Division-IV
Earnest Money Deposit	:	37.460.00
Tender Document Fee	:	1,000.00
RISL Processing Fee	:	1,000.00 Select the Payment Gateway from the list.
Net Payable Amount (Rs.)	:	39,460.00 (Round Off)
Please select one payment option Check the terms and Condtions hereby declare that I have carefully read all th	e terms and con	Rajasthan Payment Platform (RPP) ditions and agree to terms & condition and privacy policy of online payment.
Back to Application		Click on 'Proceed to Payment' Button. It will be redirected to the Payment Gateway.

Figure 3.52 Online Payment for Tender

 After the successful payment is made, the user will be taken to page of Online Payment Transaction Response which shows the transaction status, transaction amount and payment details. If the transaction fails, status would be shown as "failed".



ransaction done successfully. Please note down below mentioned details f	With Generated Tr	
Online Payment Summary		
Transaction Number	233082	
Bank Reference Number	U1230000646434	If payment successful status will be ' Success' and if transaction
Transaction Date	17-Jan-2018 06:49	failed Status will be 'Failed'
Paymnet Details	Online Payment Gateway for ETende	ering
Transaction Amount (Rs.)	5.00	
Transaction Status	SUCCESS	
	SUCCESS to Dashboard Online Payment Receipt	For Taking Print out click on 'Online Payment Receipt' for receipt .

Figure 3.53 Online Payment Transaction Response

 After clicking on 'Back to Dashboard' the user will be redirected to the dashboard. After clicking on **Online Payment Receipt** which will take the print of the payment receipt of the tender.

	UIT, Udaipur Moti Magri Road , Udaipur , Rajasthan 0294-2412484, 0294-2413735 uitudaipur@rediffmail.com		
	Pa	yment Acknowledgement Receipt	
	Challan Number :	233082	_
	Payment Mode :	Online	
	Payment Channel :	Rajasthan Payment Platform (RPP)	
	Transaction ID :	U1230000646434	
	Transaction Amount :	1	
	Transaction Date and Time :		
	Transaction Status :	SUCCESS	
 If the amo reconciliat In case tra transaction If payment was received 	iion of the account the acknowledge of receipt will be made ansaction failure you may contact to our payment gateway : n. t is made through Credit/Debit Card/Netbanking/Wallet, in (ved. UIT, Udaipur will not entertain any Charge back what s	nerated due to technical fault, you are requested to wait for 24 Hrs for confirmation of amount. After available on this portal. If the amount is reverted to your bank account you may make payment again. service provider on the contact details mentioned on this portal. Please mention Challan Number to locate yo case of any refund the amount will be credited back to the Credit/Debit Card/Netbanking/Wallet through which	
		Printed On: 17-Jan-2018 06:56	i PN

Figure 3.54 Payment Acknowledgement Receipt



UDH	Authorities and UIT's Online Services	ů ·
🗌 My Dashboard		
🔿 Citizen Services		
Notifications	EProperty ID Oreston Application Summary Draft/Submit Date: 22-Feb-2018 Property No.: a/11 UIT/Authority: UIT. Siker Schemeshoo Draft/Submit Date: 11-jan-2018 Property No.: a/56/23 UIT/Authority: UIT. Siker Schemess Generated	
		on View More' to see all View Mere.

Figure 3.55 Citizen Dashboard

- From the Citizen Dashboard in the respective service section click on 'view more' button. List
 of Tender Applications will be visible. In the action tab of respective record click on 'view
 details' button.
- All the details of the applied Tender will be visible and user can take the print of 'Tender Participant Receipt' which has to be uploaded on E-Proc as well as NEFT/RTGS paying slip.

My C	Online EMD Payments	Click on 'View Details' to view the applied Tender		ack to Dashboard	
	Tender Details	Payment Details	Status	Actions	
1	Tender Number - 01 Tender Name - Construction of Roads	Transaction Reference No - 240671, Amount - 1,050.00 Bank Reference No - U1230000701119, Payment Date - 14-Apr-2018 02:34 PM	Received	View details	
2	Tender Number - 01 Tender Name - Construction of Roads	Transaction Reference No - 240001, Amount - 825.00 Bank Reference No - U1230000696517, Payment Date - 05-Apr-2018 12:51 PM	EMD Refunded	View details	
3	Tender Number - NIT001 Tender Name - Tender For Test	Transaction Reference No - 239510, Amount - 5,600.00 Bank Reference No - U1230000692583, Payment Date - 28-Mar-2018 01:10 PM	EMD Refunded	View details	
4	Tender Number - 23 Tender Name - UIT Sikar	Transaction Reference No - 239206, Amount - 92,000.00 Bank Reference No - U1230000690360, Payment Date - 23-Mar-2018 02:23 PM	EMD Refunded	View detail:	
5	Tender Number - ee Tender Name - sdsdsdsd	Transaction Reference No - 239114, Amount - 40,240.00 Bank Reference No - U1230000689071, Payment Date - 21-Mar-2018 03:40 PM	Received	View details	
	Tandas ()	T	PAD Meeted Fee		

Figure 3.56 Online EMD Payments List



Applicant Details		
Applicant Name	Company Name	Company Reg. Number
	sdf	sts
Mobile Number	Email Address	Address
		wdfw
Aadhar Number	PAN Number	Payment Mode
		Online
EMD Status	EMD Receipt Date	Total Amount Received (In Rs)
Received	14-Apr-2018 02:34 PM	Rs. 1,050.00
Earnest Money Deposit (In Rs.)	Tender Document Fee (In Rs.)	RISL Processing Fee (In Rs.)
450.00	100.00	500.00
[चार सौ पचास रुपये]	[एक सौ सपये]	[पाँच सौ रूपये]
Payment Details		
Online Payment Detail		
Transaction Reference Number	Bank Reference Number	Transaction Date
		14-Apr-2018 02:34 PM
Amount (In Rs)		
1,050.00		
	Click on 'Tender Participation Receipt' and 'Online Payment Receipt' for the Taking the Print out of the receipt.	Tender Participation Receipt Online Payment Receipt

Figure 3.57 Tender Payment Details

Moti M 0294-2	Udaipur Iagri Road , Udaipur , Raj 2412484, 0294-2413735 iipur@rediffmail.com	asthan				
			Tender Participation Receipt			
Tender Detail					Da	te & Time : 24-May-2018 03:49 PN
Tender Id :	1111		Procurement Entity :	TEST		
Tender Title :	TEST111TETT					
Tender Value :	1,00,000.00		Tender Opening Place :	UIT, UDAIPU	JR	
Applicant Detail	TEOT		M 1 7	0.40005.4000		
Name of Entity :	TEST		Mobile :	9460854860		
User Id :	GARGNITESH.KUMAP		Registration Type :	SSO REGIST	TRATION	
Applicant Category :	EMD Value 2% - Other	s than (2,3,4,5)				
Payment To Be Deposit						
Head Name					Am	ount
Earnest Money Deposit						2,000.00
RISL Processing Fee						500.00
Tender Fee						500.00
				Total :		3,000.00
Payment Detail						
Payment Mode :		EFT (NEFT/RTGS)	Payment Status :		SUCCESS	
Payment Channel :			Instrument Number :		UTRTRNAS012345	
Instrument Date :		24-May-2018	Instrument Amount :		3000	

Figure 3.58 Tender Participation Receipt



PAYING SLIP FOR NEFT/RTGS								
Service Name : Payment Gateway for E-Tendering (EMD)								
Beneficiary Name :	Secretary Urban Improvement Trust Udaipur EMD							
Beneficiary Account Number :								
Beneficiary IFSC Code :								
Amount :								
Generated On :								
Valid Till :								
Valid Till : Note : • "Beneficiary Account Number" is an unique transaction number to every transaction, do not use this for other transaction. • Please pay exact amount which written with Beneficiary Account Number on payment slip other wise your payment will rejected.								

Figure 3.59 Paying Slip for NEFT/RTGS

3.6 **Community Hall Booking**

This application allows the citizens to book the community hall or centers across the state as well as pay the booking fees online. The citizens can view the details of various community centers, check the availability and book the community hall according to their choice and pay the requisite amount for booking. To avail this service, the user first has to subscribe using the above mentioned process of service subscription in <u>Citizen Services</u> section of this document.

On clicking on option to **proceed**, the user will be guided to the list of the community halls under the control of the respective authority or UIT. User can select any community center out of the list of the community hall centers which also contains an option to **View Details** which will lead the full details of that community hall.



0294 - 241	ri Road , Udaipur , Rajasthan 2484, 2413735	
List of Community Center	r@rediffmail.com s	O Back to List
	Community Cef # Sector-8, Udaip Contact Person De on "View Details"	♥ View Details
	Community Centre- Pratap Nagar ♣ Opposite P.H.E.D. Department Pratap Nagar, Udaipur Contact Person Details: \$ 9460970713, Mr. Vijay Prakash Patel	SView Details
	Community Centre- Sector-11 ∰ Sector-11, Udaipur Contact Person Details: & 7737142005, Mr. Kanhaiya Lal Dangi	Tiew Details
	Community Centre- Sector-14 ♠ Sector-14, Udaipur Contact Person Details: ᢏ 9413842498, Mr. Mahendra Kurmar Barfa	View Details
<u>L</u> m	Community Centre- Chitrakoot Nagar ∯ Chitrakoot Nagar A-Block,Bhuwana , Udaipur Contact Person Details: ℃ 9799511550, Mr. Ankit Sharma	SView Details
Here	Community Centre- Ashirwad Nagar ♠ Ashirwad nagar, Shobhagpura(Anushree Watika k samne) Udaipur Contact Person Details: ᢏ 9694077462, Mr. Sanjay Meena	♥View Details
		Back to List

Figure 3.60 Community Centers List

- After selecting UIT in which Community Hall is to be Booked: The list of Community Center will be visible to the Citizen. Click on 'View Detail' Button, as per the required.
- The list of Venues will be visible to the citizen with the Photo Gallery and Community Center Description. As required click on the 'Check Availability' button. The rent of the venue is also mentioned. The user can select the option to see "Cancellation Rules" to see rules/regulations regarding cancelling of a booking.



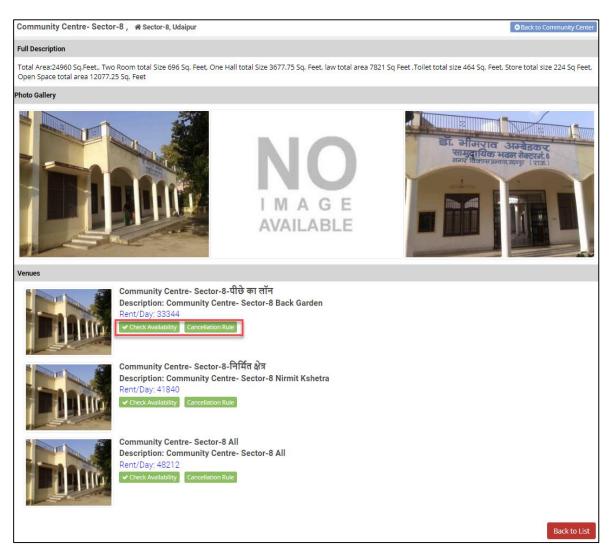


Figure 3.61 Community Center Description

- The cancellation rules will guide user to various rules/regulations and charges such as Cleanliness, Electricity, Rent, Security Deposits, days before the booking is cancelled and the reason for cancelling of the booking.
- The Calendar will be visible with the current status of Community Hall whether it is "Allotted",
 "Some Part is Booked", "Available" or "Cancellation Rules".

ool	boking Cancellation Rules (Community Centre- Sector-8-पीछे का लॉन) as on 05-Jul-2018									
#	Head	Applicant Category	Reason		day	/s befor	e event	(deductio	on in %)	
				Up to 3	0 to 1	1 to 2	3 to 10	11 to 30	31 to 60	Abov 60
1	Cleanliiness Charges	General/Citizen	Booking Cancelled By Applicant	NA	0%	0%	O 96	096	0%	0%
2	Cleanliiness Charges	General/Citizen	Booking Cancelled By Applicant On Death Of Family Member	NA	0%	096	0%	096	0%	096
3	Electricity Charges	General/Citizen	Booking Cancelled By Applicant On Death Of Family Member	NA	0%	0%	0%	O96	0%	0%
4	Electricity Charges	General/Citizen	Booking Cancelled By Applicant	NA	0%	0%	0%	0%	0%	0%
5	Rent (Community Center)	General/Citizen	Booking Cancelled By Applicant	NA	100%	100%	100%	100%	25%	25%
6	Rent (Community Center)	General/Citizen	Booking Cancelled By Applicant On Death Of Family Member	NA	0%	0%	0%	O%	0%	0%
7	Security Deposit (Community Center)	General/Citizen	Booking Cancelled By Applicant On Death Of Family Member	NA	0%	0%	0%	O%	0%	0%
8	Security Deposit (Community Center)	General/Citizen	Booking Cancelled By Applicant	NA	096	0%	0%	096	096	0%

Figure 3.62 Cancellation Details

 After selecting the required date total amount will be displayed. Click on "Book Now" button as per the Date Selection.

>	today	J	uly 2018					Enter the dates
Sun	Mon	Tue	Wed	Thu	Fri	Sat	Check Availability	checking the availabil
1	2	3	4	5	6 Available	7	Booking Date From:	of the venue
8	9	10	11	12	13	14	06-Jul-2018 Booking Date To:	L
vailable							07-Jul-2018	
15 vailable	16	17	18	19	20	21		C
22	23	24	25	26	27	28		
wailable								
29 vailable	30	31	1	2	3	4		
5	6	7	8	9	10	11		
Allotted	A	vailable	So	me Part is Bo	ooked			
ancellation Ru	le							Back

Figure 3.63 Checking Availability for Community Center

- After the book now button is clicked, the user is asked to fill in the application form containing the details of the user, the user has to select the checkbox for agreeing the terms and conditions. User can also view the cancellation rules .After which he can select the option for Book & Pay Online.
- After which a dialog box appears, to ensure if the user wants to book this venue, user can click on **OK.**



Booking Details For Community Centre-		
Date From :	06-Jul-2018	e applicant details 07-Jul-2018
Total Venu Amount(Rs):	41688.00 for any (5)	General/Citizen
Applicant Category	41688.00.5	
General/Citizen	T	
Application Form		
Name of Applicant	Father/Husband Name	Booking Purpose
UDH TEST		Select One
		select One
Complete Address		select Offer-
Complete Address		Select Offic
Complete Address City Name	Pin Code	Mobile No
·	Pin Code	
·	Pin Code GSTN No	Mobile No Click here to pay the fees
City Name		Mobile No Click here to pay the fees online
City Name Phone No	GSTN No	Mobile No Click here to pay the fees online
City Name Phone No All the input fields are Mandatory (3	GSTN No (मिवार्य)	Mobile No Click here to pay the fees online
City Name Phone No All the input fields are Mandatory (3	GSTN No	Mobile No Click here to pay the fees online

Figure 3.64 Booking Details for the Community Center

Are you sure to book this venue?	X
	Cancel

Figure 3.65 Venue Booking

The user is taken to the payment window for online payment process. After a successful payment, a transaction response summary of the payment. The online payment receipt can be can be viewed or printed. User can go to dashboard using **Back to Dashboard** option.





Figure 3.66 Online Payment Gateway Transaction Response

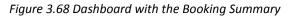


Figure 3.67 Payment Receipt

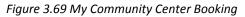
- User can go to dashboard and find his/her payment summary enlisted in the respective booking details. User can then further go on My Community Center Bookings and view his booking under "My Community Center Bookings"
- After which the list of all the community center bookings by user are displayed.
- User can select his selected booking, which will open an application from containing Booking details, applicant details and payment details. The form can be printed by clicking the **print** option. User can also apply for **Booking Cancellation Request.**



Draft/Submit Date: 11. Jan 2018 Property No : a/56/23 UIT/Authoring UIT Sil	ar Scheme:Scheme Sikar123 CurrentStatus:Approved and Property Id Generated
Oraft/Submit Date: 27-Dec-2017 Property No.: test UIT/Authority: UIT, Udalp	ur Schemettest CurrentStatus:Assigned
	View More
Coline EMD Payment Summary	
Number - 74/01 Name - Construction of Road at Gaisingh Ii Ki Badi. Azad Na	gar and Gulshan Nagar Colony in Division-IV Paid Amount - 39,460.00 Payment Date - 17-Jan-2018 06:49 PM
	A BOA WOLL CT
Community Center Booking Summary	
Applicant Name:- Nitin Nehara Venue Name:- Community Centre- Sec-12(ALL	L) Application Date - 17-jan-2018 02:49 PM Booking Period - 30-jan-2018 to 31-jan-2018
annicant Name-, Ronak Lai Chittora Venue Name-, Community Centre-Sec-	12(ALL) Application Date - 16-Jan-2018 04:23 PM Booking Period - 29-Jan-2018 to 29-Jan-2018
Constanting of the second s	
Applicant Name:- Ronak Lal Chittora Venue Name:- Community Centre- Sec-1	12(ALL) Application Date - 16-Jan-2018 04:12 PM Booking Period - 28-Jan-2018 to 28-Jan-2018
	Click on View More' for the respective www.wore-
III Name Transfer/Lease Application Summary	
Draft/Submit Date: 13-Jan-2018 Application Number: UIT-UDPR/FY17-18/LFC/	/34 Application Type: Lease Exemption Certificate / Freehold Current Status:Demand Note Generated
Draft/Submit Date: 13-Jan-2018 Application Number: UIT-UDPR/FY17-18/LFC/	/33 Application Type: Lease Exemption Certificate / Freehold Current Status:Receipt Generated
Draft/Submit Date: 11-Jan-2018 Application Number: UIT-SKR/FY17-18/MUT/	1 Application Type: Name Transfer / Substitution / Mutation Current Status:Submitted
Draft/Submit Date: 11-Jan-2018 Application Number: UIT-SKR/FY17-18/MUT/	Application Type: Name Transfer / Substitution / Mutation Current Status:Submitted View More.
Draft/Submit Date: 11-jan-2018 Application Number: UIT-SKR/FY17-18/MUT// Bi Online Challan Challan Date: 11-jan-2018 Challan Number: UIT-UDPR/FY17-18/CHN/6 Challan	Meni More-
Si Online Challan	Vera More Notatus: Challan Pald
El Online Challan Challan Date: 11-jan-2018 Challan Number: UIT-UDPR/FY17-18/CHN/6 Challar	n Status: Challan Paid



y Community Center Booki	ings	The	services list with all the records will open			lank to Dechtman
sarch By Venue Name	0 0 1	<u> </u>		click on View	detailt/	₿ €
	Booking Details		Payment Details		Status	Actions
Applicant Name - Ronak La Venue Name - Community Application Date - 16-jan-20 Booking Period - 28-jan-201	Centre- Sec-12(ALL) 018 04:12 PM		Transaction Reference No - 233035, Amount - 10,000.4 Bank Reference No - U1230000445325, Payment Date Transaction Status - Success		Booking Confirmed	Vew details
Applicant Name - Ronak La Venue Name - Community Application Date - 16-jan-20 Booking Period - 26-jan-261	Centre- Sec-12(ALL) 018 03:43 PM		Transaction Reference No - 233033. Amount - 10.0004 Bank Reference No - U1230000445311. Payment Date Transaction Status - Success		Booking Confirmed	Veix stelets
Applicant Name - Ronak La Venue Name - Community Application Date - 16-Jan-20 Booking Period - 25-Jan-201	Centre-Sec-12(ALL) 018 03:36 PM		Transaction Reference No - 233032, Amount - 16,000.4 Bank Reference No - U123000043303, Payment Date Transaction Status - Success		Booking Confirmed	Vew details
Applicant Name - Ronak La Venue Name - Community Application Date - 16-Jan-20 Booking Period - 24-Jan-201	Centre-Sec-12(ALL) 018 03:30 PM		Transaction Reference No - 233031, Amount - 10.000.0 Bank Reference No - U1230000645293, Payment Date Transaction Status - Success		Booking Confirmed	Vew decels
Applicant Name - Ronak La Venue Name - Community Application Date - 16-jan-20 Booking Period - 23-jan-201	Centre-Sec-12(ALL) 018 03:27 PM		Transaction Reference No - 233030, Amount - 16,000,6 Bank Reference No - U123000043288, Payment Date Transaction Status - Success		Booking Confirmed	Vew statute
Applicant Name - Ronak La Venue Name - Community Application Date - 16-Jan-20 Booking Period - 22-Jan-201	Centre-Sec-12(ALL) 218 02:54 PM		Transaction Reference No - 233018. Amount - 10.000.0 Bank Reference No - U1230000645250. Payment Date Transaction Status - Success		Booking Confirmed	Vew details
Applicant Name - Nitesh Ru Venue Name - Community Application Date - 13-jan-20 Booking Period - 05-Apr-291	Centre- Sec-9(ALL) 218 05:06 PM		Transaction Reference No - 232958. Amount - 56,020.4 Bank Reference No - U123000043871, Payment Date Transaction Status - Success		Booking Cancellation Requested	Vere details
Applicant Name - Nitesh Ku Venue Name - Community Application Date - 13-jan-20 Booking Period - 21-jan-201	Centre- Sec-12(ALL) 018 04:41 PM		Transaction Reference No - 232957, Amount - 29,860.4 Bank: Reference No - U123000043867, Payment Date Transaction Status - Success		Booking Confirmed	Vew details





 In the details of Booking, user has option to "print booking memo", which will allow the user to print the booking memo or print the online receipt. User also has option to see the Cancellation Rule.

UIT, Kota CAD Colony , Dadabari (+91-0744) 2500777, 244 kotauit@yahoo.com	, Kota , Rajasthan PIN: 324009)5000, 2500828		
Online Bookings Details		Cancellation Rule Back to List	O Print
Booking Details		Print Bookir	ig Memo
-		Online Payr	nent Recei
Venue Name Ajay ahuja nagar	Application Number CHB/UIT-KOTA/FY18-19/2	Application Date 29-Jun-2018 01:01 PM	
Booking From 30-Jun-2018	Booking To 01-Jul-2018	Booking Amount 39,600.00	
Status Booking Confirmed	Purpose Convocation		
Applicant Details			
Applicant Category General/Citizen	Applicant Name Nitesh Kumar Garg	Father Name fgdfg	
City df	Address dfg	Pin Code 313002	
Mobile No 9460854860	Email gargnitesh.kumar@gmail.com		
Payment Details			
Online Payment Detail			
Transaction Reference Number 247321	Bank Reference Number U1230000741799	Transaction Date 29-Jun-2018 01:01 PM	
Amount 39.600.00	Status Success	Status Detail Transaction successful	

Figure 3.70 Booking Details of the Community Center

3.7 **Payment against Demand Note**

This application provides citizens to view the challan and pay the challan fees online. To avail this service, the user first has to subscribe using the above mentioned process of service subscription in <u>Citizen Services</u> section of this document.

On clicking on option to **proceed**, user would be guided to page of Online Challan where user can search status of any challan through the challan number which can be entered in a search box. User can click on Search button and the details of respective challan will be displayed.



Search Online Challan			hallan number and 'Search'' option	
hallan Number UIT-ปญีPR/FY17-18/CHN/14		Search		
Challan Detail Challan Number Section	: UIT-UDPR/FY17-18/CHN : Other	14 Valid To Service	: 28-Feb-2018 : Miscellaneous	
Applicant Name	: test : 100.00	Service Father/Husband Name Payment Status	: test	print
Remark	: test	EFT/RTGS payment slip is generated.	receipt	_

Figure 3.71 Search Online Challan

User can pay the required fees online through online payment. If the challan is already paid, the confirmation message will be displayed. User has option to print the challan through the **Print** button which will print the challan receipt.

	UIT, Udaipur		8
IIIT	Moti Magri Road , Udaipur , Rajasthan		_
UII	0294-2412484, 0294-2413735		
- Ale	uitudaipur@rediffmail.com		
	Date:- 26	5-Feb-2018 ; Valid upto:- 28-Feb-2018	
Section Challan No. Applicant Name Plot No. Scheme/Khasra Service Remark	Other UT-UDPR/FY17-18/CHN/14 test Father/Husband test NA NA Miscellaneous test		
Details of Amount to			
	Code Head	Remark	Rupees
NA	Late Fee	test Total	100.00 100.00
Amount(One Hundr	d Runees)	Total	100.00
, and and one mana			
			Signature of Authority

Figure 3.72 Challan Receipt



4 Notifications

The system provides the user to view his tasks and to reach Notifications, User can use following navigation –

UDH Dashboard>> Notifications

My Notific	ations/Tasks	My Tasks	Mark all Read Mark all as Completed
Show	Tasks •	All Status + What are you searching for?	La la
Status	Pending •	No Record Found	
Date			
	Astro	Select notifications/tasks, dates and status and click on "Apply"	

Figure 4.1 Notifications

The notifications consists of all the tasks and actions that the user has completed within a fixed period of time according to their status whether they are pending or completed. The date can be filtered and the user has to click on **Apply**. In the section of **My Task**, all the actions or tasks user has done during that period are displayed along with their date and time them were completed. On clicking any task, user is redirected to that respective task application form. The actions that can be taken by the user on the task are **Approve** or **Submit**.



My Notific	cations/Tasks	My Ta	asks	All the tasks history and activities are shown here	
Show	Notification	• Al St	Kus • What are you searching for?	along with date & time	
Status	All	•	Property Id Generation optication (You have a Generation 2000 Nummber test.)	successfully submitted application for Proper	ty Id 20 Jun 2018 01:43 PM
Date	01-jan-2018 To 06-Fe		Submit		×
			Property Id Generation Application (Property Id Property Id number RJUDR1/0002/0008H) Approve	d has been generated for the plot number T-10). [13:jun:2018 11:40 AM]
	ß	-	Property Id Generation Application (You have s Generation for Plot Nummber T-10.) Submit	successfully submitted application for Proper	ty Id 133,0002018 10:37 AM
		_	Property Id Generation Application (Property Id Property Id number RJUDR1/0002/0007H) Approve	d has been generated for the plot number T-1.	11-Juni 2018 06:33 PM
		_	Property Id Generation Application (You have s Generation for Plot Nummber T-1.) Submit	successfully submitted application for Proper	ty Id 11-Jun-2012 0422 PM

Figure 4.2 My Notifications/ Tasks

5 **Refund Accounts**

The refund accounts feature of the applications allows user to add the required refund account details through which the refund amount can be availed by the user. To reach the refund accounts, user can follow this navigation-

UDH Dashboard>> Refund Accounts

The user reaches the page of refund accounts, where all the account details are displayed in a tabular form. The user is provided with the option to print or export the account records. The records can be filtered on the basis of status that can be Drafted, Submitted or Assigned.

My Refund Accounts	ne,Ao Q 😂 T		lected accoun for availi		Click here		2	v Refund Account
Account Owner (Profile)	Access nolder Name	Account Number	Account Type	Bank Name	refund acco	Unt Status Submitted	Is Active Yes	Actions
2 Page 1 of 1 Total Records 2 Sho	ow 10 •				Click on Act account det	ion to up		2
			G	L.			i	

Figure 5.1 Refund Accounts Table

Another feature to add new refund account is also provided to the user. As user clicks on the add new refund account option, a dialog box appears on which user can add details of the account such as Account type, Bank name, IFC Code, Account Number and Account holder name. Submitted records cannot be edited. User can **save as draft, save and submit or cancel.**



Account Type *	Bank Name *	IFC Code
Select	•	
Account Number *	Account Holder Name *	
Note: Submitted records a	re not editable	

Figure 5.2 Add Refund Account

6 User Manual

This option allows the user to download the User Manual of the Application directly to the user's system.